IELTS Enquiry on Results (EOR)

If you would like any part of your test re-marked or indeed all parts of your test, you can apply for an Enquiry on Result.   This entails having The British Council's senior examinations team re-mark the requested test module(s).

To apply for an EOR you need to:

- Login to your test taker portal and click on the EOR tab. Choose the modules you would like to have remarked. The system will notify us as soon as you have confirmed your EOR.
- Pay the EOR fee. The **EOR fee for Stockholm is 1250kr (incl. VAT)** and should be paid to Folkuniversitetet's Bank Giro account number 446-6397. This fee will be refunded in full if your score increases after being re-marked. Be sure to write your name and IELTS in the message field of the payment.
- Please note that your EOR will not be processed until you have paid the fee.

The process generally takes 1-21 days **from the date the requested modules are sent to The British Council.** You will be notified as soon as the result of your EOR has been returned to us by The British Council. Your eTRF will be updated accordingly and will be available to download from your Test Taker Portal. IELTS on Paper candidates will be issued with a new Test Report Form by their test centre.

Feel free to get in touch with us if you have any further queries about the process.

Regards

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